

Report of the 10th Annual Conference held on December 20th, 2013 at Hotel Westin Hotel, Pune

The 10th ISQ Conference was held at Hotel Westin at Pune on December 20th, 2013.

Theme

The theme of the conference was **“Managing Business in Challenging Times”**.

In the recent past, the world economy has produced unprecedented volatility and financial crisis, threatening to become even more unstable in the future. For organizational leaders operating in today's fast paced world, there's nothing more troubling than to sail through these challenging times. Managers too often try fixing the problem through balancing the budget which may give result in the short term but hampers long term growth. This conference focused on shining the flashlight into the dark closet of modern day difficulties and encouraging leaders to learn the time tested principles of navigating through difficult times from the people who have successfully overcome the challenges.

This year's conference featured six case study presentations by organizations on how they actually improved organizational performance by using systematic methodology , in spite of facing many challenges.

Participation:

The conference was attended by a total of 185 participants. Mr. B Mishra, President welcomed all the delegates and Mr. L Lakshman, Executive Chairman, Rane Holding Ltd was the chief guest.

Awards:

Mr. Anjanikumar Choudhari (Ex-President Farm Equipment Sector, Mahindra & Mahindra and Ex-Director-MIQ) was given Ashoka Award for the year 2013 for his outstanding role in promoting Quality Management Practices and steering Mahindra's Farm Equipment Sector to win JQM. After accepting the award, Mr. Choudhari gave a powerful presentation on "Planning for Challenging Times."



A snapshot of the 10th ISQ Conference

Key Learning's

In line with the theme of the conference, speakers shared case studies on how their companies actually overcame turbulent times to emerge stronger. It was amply clear from the presentations that the use of simple and effective quality tools by involving all employees is the most powerful antidote not only for short term sustenance but also for long term growth of an organization.

Mr. Kiran Deshmukh, former Deputy MD of Sona Koyo Steering Systems Ltd. summed up the key learning's from the case studies :-

1. Methods of improvement are universal for all types of companies—discrete manufacturing, continuous manufacturing, service industry; small, medium, large.
2. The tools for quality improvement are simple yet powerful. Their application needs training and education of employees in the tools and an environment that is conducive to such applications.
3. Results of TQM take time to fructify, so we need a steadfast commitment and belief by the top management.

Speakers presentations are being posted on the website, as and when speakers give their permission.

Presentations : Thought provoking presentations were made in the conference as follows:-

1. **Mr. Bishwambhar Mishra**
President-ISQ
Presentation topic : Context setting
2. **Mr. L. Lakshman**
Executive Chairman, Rane Holdings Ltd
Presentation Topic: Institution building and TQM
3. **Mr. Janak Mehta**
President, IAQ
Presentation Topic: Ashoka Award Citation
4. **Mr. Anjanikumar Choudhari**
Ex-President Farm Equipment sector and Ex- Director Mahindra Institute of Quality, M&M Ltd
Presentation Topic: Planning for Challenging Times
5. **Mr. S A Khadilkar**
Director - Quality & Product Development, ACC Ltd.
Presentation Topic: Performance Improvement and Cost Reduction using Quality Tools.
6. **Mr. Sudhir Pathak,**
Sr. VP, Manufacturing, SCM & CME, Farm Division
Presentation Topic: Cost and Quality Improvement using Innovation.
7. **Mr. Shekhar Ajgaonkar,**
Sr. Vice President, Ceat Ltd.
Presentation Topic Cost saving through Product Quality Improvements.
8. **Mr. Nishith Kumar Sinha,**
Head Improvements, TATA Steel
Presentation Topic: Sustenance through Daily Management.
9. **Mr. Rahul Jain,**
Managing Director, Paragon Autotech Products Pvt Ltd
Presentation Topic: Turnaround story of Paragon Autotech.
10. **Dr. S Mandaogane,**
Head TQM, TATA Motors, Pune.
Presentation Topic: Cultural transformation in challenging times.

Vote of Thanks

Mr. Rajinder Singh, Chair Conference committee- ISQ thanked all the delegates, guests, speakers and organizers for the success of the conference.

Few Glimpses of the Conference



Lamp Lighting by the Chief Guest Mr. L. Lakshman Executive Chairman, Rane Holdings Ltd.



Welcome address and context setting by Mr. Bishwambhar Mishra, President ISQ



Address by Chief Guest Mr. L. Lakshman Executive Chairman, Rane Holdings Ltd.



Ashoka Award Citation and presentation by Mr. Janak Mehta, President IAQ.



Mr. Anjanikumar Choudhari receiving Ashoka award



Mr. Choudhari giving a presentation on planning for challenging times.



Mr. S A Khadilkar, Director Quality and Product Development -ACC Ltd



Mr. Rahul Jain, MD Paragon Autotech



Mr. Pathak, Sr.VP Mfg, CME & SCM, M&M Ltd



Mr. Shekhar Ajgaonkar, Sr. VP-CEAT



Dr. S Mandaogane, Head TQM, Tata Motors



Mr. Nishith Kumar Sinha, Head Improvements, Tubes Division-Tata Steel



Mr. Kiran Deshmukh, Ex-Deputy Managing Director, Sona Koyo summing up key learning's



Mr. Rajinder Singh chair conference committee-ISQ hosting the event



Delegates listening attentively (Left view)



Delegates listening attentively(Right view)

The 10th Annual ISQ conference-2013 ended on a high note with appreciation from all present and ISQ successfully completed yet another major milestone in its checkered history of being a catalyst of "Quality for Prosperity".